

SCRUTINY COMMITTEE - COMMUNITY

Date:Tuesday 4 March 2014Time:5.30 pmVenue:Rennes Room, Civic Centre, Paris Street, Exeter

Members are invited to attend the above meeting to consider the items of business.

If you have an enquiry regarding any items on this agenda, please contact Howard Bassett, Democratic Services Officer (Committees) on 01392 265107.

Entry to the Civic Centre can be gained through the Customer Service Centre, Paris Street.

Membership -

Councillors Shiel (Chair), Mitchell (Deputy Chair), Bowkett, Branston, Bull, Choules, Clark, Crow, Macdonald, Morris, Mottram, Payne and Spackman

Agenda

Part I: Items suggested for discussion with the press and public present

1 Apologies

To receive apologies for absence from Committee members.

2 Minutes

To sign the minutes of the meeting held on 14 January 2014.

3 **Declaration of Interests**

Councillors are reminded of the need to declare any disclosable pecuniary interests that relate to business on the agenda and which have not already been included in the register of interests, before any discussion takes place on the item. Unless the interest is sensitive, you must also disclose the nature of the interest. In accordance with the Council's Code of Conduct, you must then leave the room and must not participate in any further discussion of the item. Councillors requiring clarification should seek the advice of the Monitoring Officer prior to the day of the meeting.

4 Local Government (Access to Information) Act 1985 - Exclusion of Press and Public

It is considered that the Committee would be unlikely to exclude the press and public during consideration of the items on this agenda, but if it should wish to do so, the following resolution should be passed:-

RECOMMENDED that, under Section 100A(4) of the Local Government Act 1972, the press and public be excluded from the meeting of the particular item(s) on the grounds that it (they) involve(s) the likely disclosure of exempt information as defined in the relevant paragraphs of Part I of Schedule 12A of the Act.

5 Questions from the Public under Standing Order 19

A period of up to 15 minutes will be set aside to deal with questions to the Committee from members of the public.

Details of questions should be notified to the Corporate Manager Democratic and Civic Support at least three working days prior to the meeting. Further information and a copy of the procedure are available from Democratic Services (Committees) (01392 265115) also on the Council web site. <u>http://www.exeter.gov.uk/scrutinyquestions</u>

6 Questions from Members of the Council under Standing Order 20

To receive questions from Members of the Council to appropriate Portfolio Holders.

PRESENTATION TO COMMITTEE

7 To welcome Ian Ansell, the Criminal Justice, Partnership and Commissioning Manager.

(Pages 5 -6)

8 Alternative Giving Scheme and Begging Enforcement Policy

A presentation on a proposed Alternative Giving Scheme which seeks to encourage members of the public to avoid giving money directly to people begging on the street, and instead to divert their money to a group of charities that run programmes to assist homeless people.

ITEMS FOR DISCUSSION

9 Housing Revenue Account Budget Monitoring to December 2013

To consider the report of the Assistant Director Finance.

(Pages 7 -22)

10	Community Budget Monitoring to December 2013	
	To consider the report of the Assistant Director Finance.	(Pages 23 - 32)
11	Re-cycling Plan Annual Review	
	To consider the report of the Assistant Director Environment.	(Pages 33 - 40)
12	Dog Enforcement Measures at Belmont Park	
	To consider the report of the Assistant Director Public Realm.	(Pages 41 - 42)

ITEMS FOR INFORMATION ONLY

13 Minutes of the Devon and Cornwall Police and Crime Panel

The minutes of Devon and Cornwall Police and Crime Panel meetings are circulated after each meeting to Members of this Committee. Members are requested to confirm that they have no queries on the latest set of agenda/minutes circulated (those of 7 and 14 February 2014).

They are circulated in advance to enable Members to raise **before** Scrutiny Committee meetings, any issues of concern or interest which they may wish to have discussed at the Scrutiny Committee.

Date of Next Meeting

The next scheduled meeting of the Executive will be held on **Tuesday** 17 June 2014 at 5.30 pm in the Civic Centre.

A statement of the executive decisions taken at this meeting will be produced and published on the Council website as soon as reasonably practicable.

Find out more about Exeter City Council services by looking at our web site *http://www.exeter.gov.uk.* This will give you the dates of all future Committee meetings and tell you how you can ask a question at a Scrutiny Committee meeting. Alternatively, contact the Democratic Services Officer (Committees) on (01392) 265115 for further information.

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Individual reports on this agenda can be produced in large print on request to Democratic Services (Committees) on 01392 265111.

Agenda Item 7

Draft Police and Crime Plan 2014 – 2017

My vision

To ensure that Devon and Cornwall and the Isles of Scilly continues to be a safe place to live, work and visit. I want to cut crime, improve confidence in policing, support the economy and encourage people to work together to make communities safer.

My priorities are:

- To make our area a safer place to live, work and visit reducing the likelihood that people will become victims of crime.
- To reduce alcohol related crime and the harm it causes
- To promote an effective criminal justice system that delivers high quality services for victims, witnesses and society.
- To deliver a high quality victim support service across our area.
- To make every penny count in protecting policing for the long term. To drive for further efficiency, work to secure more central funding and actively explore all avenues to deliver the significant savings we require to sustain our services.
- To encourage and enable citizens and communities to play their part in fighting crime and keeping their communities safe.

I will set clear goals for myself, for the Chief Constable and for others in this plan and will work with them and partners to achieve those goals.

Agenda Item 9

EXETER CITY COUNCIL

SCRUTINY COMMITTEE - COMMUNITY 4 MARCH 2014

HOUSING REVENUE ACCOUNT BUDGET MONITORING TO DECEMBER 2013

1. PURPOSE OF REPORT

1.1 **REVENUE BUDGET MONITORING**

To advise Members of any major differences, by management unit, between the approved budget and the outturn forecast for the nine months of the financial year up to 31 December 2013 in respect of the Housing Revenue Account and the Council's new build schemes.

1.2 CAPITAL BUDGET MONITORING

Budget monitoring updates in respect of the HRA Capital Programme are also incorporated into this report in order help provide a comprehensive financial update in respect of the Housing Revenue Account to this Committee.

1.3 AREAS OF BUDGETARY RISK

In addition to the budgetary over/under-spends reported to this committee, Appendix 1 also highlights further areas of risk, so that Members are aware that certain budgets have been identified as being vulnerable to factors beyond the control of the Council, which may result in potential deviations from budget, and are therefore subject to close monitoring, by officers.

2. REVENUE BUDGET MONITORING TO 31 DECEMBER 2013

2.1 PROJECTED SURPLUS / DEFICIT

During this period the total budget variances indicate that there will be a net deficit of \pounds 157,264 in 2013-14. This represents a decrease of \pounds 1,037,024 compared to the revised budgeted surplus of £879,760 for 2013-14; the main deviations from budget are set out below. Please also refer to Appendix 2.

Movement	2013/14	Note
Original Budgeted HRA	(£1,712,160)	Transfer to HRA Working Balance
Surplus		
Supplementary Budget for	£150,000	Executive approved 1 October 2013
the Low Maintenance and		
Painting to Flats		
Supplementary Budget for	£554,880	Executive approved 10 December 2013
Revenue Contribution to		
Capital (towards financing		
COB Wave 2)		
Supplementary Budget for	£127,520	Executive approved 10 December 2013
Revenue Contribution to		
Capital (acquisition of flats at		
Dean Clarke House)		
Revised Budgeted HRA	(£879,760)	
Surplus		
Forecast overspends already	£254,015	Reported to Scrutiny Committee –
reported to this committee		Community on 3 September 2013
	£588,860	Reported to Scrutiny Committee –
		Community on 12 November 2013

	1	
		The budget variances already reported to this committee are mostly attributable to:
		Management Costs Costs in respect of the Housing Development Team have been transferred to the HRA in accordance with proper accounting practices, in order to reflect the time spent by the team in connection with the development of new council housing.
		 <u>Repairs and Maintenance Programme</u> Two key areas of budget overspend have been reported; Higher than budgeted level of reactive repairs to council dwellings in order to meet patterns of demand (£400k).
		The potential for reactive repairs to exceed the £400k forecast overspend is highlighted as an area of budgetary risk, as recent wet weather has resulted in a rise in reported leaks and damp ingress. Please refer to Appendix 1 for more details.
		• Higher than budgeted cost of repairs to void properties which reflects an increased number of empty properties, a higher proportion of properties requiring extensive work in order to return them to a lettable standard and implementation of the higher void standard in February 2012 (£500k).
		Garage rents Twenty three garages at Newport Road are planned to be demolished and the site cleared to facilitate the development of new council homes as part of COB Wave 2, as approved by Executive in February 2013. The empty garages have contributed to a reduction in rental income for 2013-14.
Forecast overspends – as at December	£194,149	Additional overspends reported to this committee mostly comprise:
		 <u>Management Costs</u> A combination of factors are expected to result in additional management costs to the HRA these include; A redundancy payment following the restructure of resident involvement (approved by Executive 12 November 2013).

		 Additional superannuation payments to Devon County Council following a review of the pension fund. Agency staff cover for long term sickness and vacant posts. <u>Repairs and Maintenance Programme</u> A saving of £150k is expected in respect of asbestos removal costs, as much of this work will now be undertaken within the General Maintenance contract in accordance with contractual obligations. A recent analysis of properties returned to the Council shows a rise in the projected number of void properties for 2013-14 since September, which could result in a further overspend of £250k (bringing total overspend expressed as a percentage to 75%). The number of abandoned properties has increased and the number of tenants seeking transfers has increased which is partly attributable to tenants wishing to downsize as a result of the welfare reforms. <u>Revenue Contribution to Capital</u> The acquisition of flats at Dean Clarke House will now not take place until next financial year as the developer has advised they are unlikely to be completed until May 2014. The revenue contribution
		until May 2014. The revenue contribution to finance their acquisition will therefore not be required until 2014-15.
		Depreciation A higher than budgeted depreciation charge is expected to be made in respect of HRA assets following a review of replacement costs of key components (e.g. kitchens and bathrooms). Depreciation is a real cost to the HRA as it represents the amount of money which needs to be set aside in the Major Repairs Reserve to provide for the cost of future capital works or to repay debt.
Total forecast overspends	£1,037,024	
Forecast HRA deficit	£157,264	Met from a transfer out of the HRA Working Balance

2.2 IMPACT ON HRA WORKING BALANCE

The HRA Working Balance represents amounts set aside to help facilitate service improvements, repay debt or to provide investment in the stock in future financial years.

The forecast balance, as at 31 March 2014, is set out below. Please also refer to Appendix 3 which sets out the total HRA capital resources over the next 3 years, of which the HRA working balance forms a significant part.

Movement	2013/14
Opening HRA Working Balance, as at 1/4/13	£6,290,296
Projected HRA Deficit for 2013/14	(£157,264)
Balance resolved to be retained (HRA contingency)	(£3,000,000)
Total Forecast Balance Available, as at 31/3/14	£3,133,032

3. COUNCIL OWN BUILD (COB) BUDGET MONITORING TO DECEMBER 2013

The Council's own build properties at Rowan House and Knights Place form part of the overall Housing Revenue Account, but separate income and expenditure budgets are maintained in order to ensure that they are self-financing.

3.1 PROJECTED SURPLUS / DEFICIT

During this period the total budget variances indicate that there will be a net surplus of \pounds 33,390 achieved in 2013-2014, which will be transferred to the COB working balance. This represents a minor decrease of £680 compared to the budgeted transfer to the working balance of £34,070.

3.2 The main variations are detailed below, please also refer to Appendix 2:

MU Code	Management Unit	Forecast Overspend / (Underspend)	Explanation
85B5	COB	£680	Rental income has been lost this financial year as properties have remained empty at Knights Place whilst snagging issues are resolved. This will form part of a claim to the main contractor and is highlighted as an area of budgetary risk.
			However, savings are expected to be made in respect of revenue repair and maintenance costs, as most works relate to the snagging issues.

4. CAPITAL BUDGET MONITORING TO DECEMBER 2013

The 2013-14 HRA Capital Programme was last reported to this Committee on 12 November 2013, since that meeting the following changes have been made that have reduced the programme. Please also refer to Appendix 4.

Description	2013/14	Approval / Funding
HRA Capital Programme, reported as at 12 November	£10,764,050	
Budgets deferred to future financial years	(£1,659,620)	Executive 1 October 2013
Overspends declared	£454,000	Executive 1 October 2013
Acquisition of 28 Mortimer Court	(£200)	Reduced acquisition cost upon completion

4.1 **BUDGETS DEFERRED TO FUTURE FINANCIAL YEARS**

It is forecast that £1,303,769 of the revised HRA Capital Programme will need to be deferred into 2014-15, as set out below:

Scheme	Budget to be deferred to 2014/15	Explanation
Rendering of Council Dwellings	£30,000	Adverse weather conditions and consultation with leasehold flat owners have led to minor delays
Other Works	£25,000	Noise abatement works to flats are pending the identification of suitable properties
Fire Precaution Works to Flats	£20,000	Consultation with leasehold flat owners have led to minor delays
Communal Areas	£75,000	Further significant spend of this budget is pending the outcomes of a prioritisation process for the next phase of improvements to communal areas including the provision of new flooring, doors and glazing
Structural Repairs	£120,000	Two semi-detached properties at Wilford Road require major structural repairs including underpinning. This work is currently being tendered with works not expected to start until 2014-15
Acquisition of Social Housing	£612,070	A large proportion of this budget is committed towards the acquisition of 12 new properties for use as social housing. However, the latest development schedules indicate that these properties will not be completed until 2014-15.
Property Entrance Improvements	£20,000	Properties that require door step/threshold alterations for health and safety reasons are currently being prioritised so that work can commence in 2014-15
COB Wave 2 – Newport Road	£124,638	The capital budgets have been re-profiled in
COB Wave 2 – Whipton Methodist Church	£137,338	accordance with the latest cash-flow forecasts for the
COB Wave 2 – Bennett Square	£139,723	development of new social housing at these sites, with

contractors now forecast to start on site in March 2014
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4.2 **EXPENDITURE VARIANCES**

A net under-spend of £141,000 is currently forecast in respect of the HRA Capital Programme, as set out below.

Scheme	Forecast Overspend / (Underspend)	Explanation
Electrical Re-wiring	(£28,000)	The numbers of properties requiring an electrical re-wire are lower than previously estimated.
Boiler Replacement Programme	(£113,000)	The actual level of boiler breakdowns is lower than anticipated. Budget projections were previously based upon the number of boilers deemed likely to fail following routine gas servicing failing within 6 months but many boilers have exceeded this life expectancy.

5. ACTION PLAN

Officers have taken the following actions to address the key areas of budget pressures in the HRA in respect of voids and general (reactive) repairs:

- The current voids standard has been reviewed by the new Assistant Director of Housing to ensure it does not represent an 'over-provision' of service. His view is that the standard is reasonable.
- A dedicated voids team has been set up to reduce void times and closely monitor costs.
- The cost of every void is now being scrutinised and challenged by a senior manager.
- A new 'pre-void' inspection regime has been put in place for all transfers between Council properties.
- A review of the existing contractual arrangements for voids work has been undertaken to achieve a reduction in decorating costs (a major component of voids expenditure) and to explore the option of a 'fixed price' contract for all voids work in 2014/15.
- Some works have been moved to the programmed works budget and re-tendered, which is reducing costs.
- Work has been done to understand the factors driving the budget position for both voids and reactive repairs and this in turn has led to a fundamental reappraisal of the way our tenants and assets are being managed. This will form the basis of a major restructuring of the landlord services function.
- Budgets for 2014/15 have been reset to reflect anticipated actual demand rather than simply being increased incrementally, which should significantly reduce budget variances.
- Council staff are now proactively visiting properties where we become aware of potential maintenance issues as a by-product of other contact with the property (by contractors or others).
- The level of reactive repair requests by property is currently being analysed and visits arranged to those properties that appear to be generating a disproportionate number of maintenance requests.
- Early discussions are taking place about a far more robust approach to debt recovery where unacceptable damage has been caused to our assets, but this work needs to be

done in conjunction with the 'one view of debt' team to ensure that we understand the wider implications for the Council.

6. **RECOMMENDATION**

6.1 That Members of Scrutiny Committee – Community assure themselves that satisfactory actions are being undertaken by Officers to address the key areas of budgetary pressure highlighted in this report.

ASSISTANT DIRECTOR FINANCE

Local Government (Access to Information) Act 1985 (as amended) Background papers used in compiling this report: None

AREAS OF BUDGETARY RISK

APPENDIX 1

A number of areas of budgetary risk have been identified within the HRA, as follows:

Budget Title	Approved Budget	Risk
Rental Income from Dwellings	£18,140,000 (revenue)	Right to Buy sales, number of new tenancies set at convergence rent levels, number of days lost through major works, rent lost in respect of void properties and welfare reform changes (for which an increased bad debt provision has been made) all impact on the annual rental income.
General Maintenance	£1,630,000 (revenue) - £400,000 overspend reported in September	Risk of overspend exceeding the £400k already reported to committee. The combination of recent prolonged wet weather and high winds has led to a significant rise in the number of leaks and damp ingress reported by tenants (152 separate reports). Technical Officers are currently assessing the extent of remedial works required to each property prior to instructing works. Contractual uplifts in respect of the general maintenance contract are also being negotiated which could further impact on this budget.
Repairs to Void Properties	£1,000,000 (revenue) - £750,000 overspend reported to date	Contractual uplifts are also being negotiated with the main contractor which could further impact on this budget.
External Low Maintenance & Painting	£750,000 (revenue)	Planned works to external painting and repairs to flats require consultation with leaseholders prior to commencement. In the mean time works will mainly be focused on houses. New contractor appointed 1st April 2013 so works more weighted in later part of year allowing time for initial surveying work. Work in last quarter of financial year exposed to risk of adverse weather conditions.
Kitchen Replacement Programme	£2,297,830 (capital)	The number of kitchens which can be replaced within approved budgets may vary dependent upon the cost of associated works such as electrical repairs and re- plastering, which varies per property. For 2013-14 it was planned that 499 kitchens would be replaced.
Bathroom Replacement Programme	£867,990 (capital)	The number of bathrooms which can be replaced within approved budgets may vary dependent upon the cost of associated works such as re-plastering, which varies per property. For 2013-14 it was planned that 322 bathrooms would be replaced.
Knights Place	No budget (capital)	Significant works have been required to resolve water penetration issues at Knights Place and the costs and associated lost rental income will form part of a claim from the main contractor.

	HOUSING REVEN	NUE ACCOUNTS	ENUE ACCOUNTS BUDGET MONITORING 2013-14	RING 2013-14	1	APPENDIX 2
	4	APRIL 2013 TO DECEMBER 2013	ECEMBER 2013			
Code		Approved Annual Budget	Actual Income / Expenditure to date	Current Outturn Forecast	Variance To Budget	Variance To Budget
		ы	ы	ы	υ	%
85A1 85A3	Management Sundry Lands Maintenance	2,758,140 265.330	1,610,910 208.654	2,839,334 277.330	81,194 12.000	2.9 4.5
85A4 85A5	Repairs Fund Contribution Bevenue Contribution to Canital	4,879,230 5 719 880	4,219,414	5,770,230 5,607 600	891,000	18.3
85A6 85A6	Capital Charges	2,186,900	0	2,323,010 718 FOF 0001	136,110	(5.2) 6.2
85B2 85B4	Interest Variance in Working Balance	(19,024,000) 1,934,760 879,760	968,088 968,088 0	(19,339,000) 1,934,760 (157,264)	23,000 0 (1,037,024)	0.0
	Net Expenditure	0		0	0	
	Working Balance 1 April 2013	6,290,296		31 March 2014	6,133,032	
		COUNCIL OWN BUILD SITES	BUILD SITES			
Code		Approved Annual Budget	Actual Income / Expenditure to date	Current Outturn Forecast	Variance To Budget	Variance To Budget
		ы	ц	یں ا	یں ا	%
H006 H007	Rowan House Knights Place	(6,260) (45,620)	(8,105) (39,066)	(6,260) (43,620)	(2,000) 4,000	31.9 (8.8)
H008 H009	Interest Capital Charges Variance in Working Balance	7,530 10,280 34,070	•••	7,530 8,960 33,390	0 (1,320) (680)	0.0 (12.8)
		0		0	0	
	Working Balance 1 April 2013	73,498		31 March 2014	106,888	

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					APPENDIX 3
HOUSING REVENUE ACCOUNT	2013-14 £	2014-15 £	2015-16 £	2016-17 £	TOTAL £
CAPITAL RESOURCES AVAILABLE Usable Receipts Brought Forward Major Repairs Reserve Brought Forward Other HRA Sales	251.229	0	0	0	1,263,927 2,269,804 251.229
RTB sales Maior Renairs Reserve	1,200,000	500,000 2 356 390	500,000 2 356 390	350,000 2 356 390	2,550,000 9.392.180
Revenue Contributions to Capital	5,607,600	6,195,200	4,829,774	6,432,733	23,065,307
External contributions from utility company Commuted sums	244,242 0	00	00	00	244,242 0
Total Resources available	9,626,081	9,051,590	7,686,164	9,139,123	39,036,689
CAPITAL PROGRAMME HRA Capital Programme Overspends / (Savings) Slippage - September Slippage - December	9,558,230 (141,000) (1,303,769)	10,335,364 1,659,617 1,303,769	7,477,274	8,357,732	35,728,600 (141,000) 1,659,617
Total Housing Revenue Account	8,113,461	13,298,750	7,477,274	8,357,732	37,247,217
UNCOMMITTED CAPITAL RESOURCES:					
Usable Receipts Brought Forward Major Repairs Reserve Brought Forward Resources in Year Less Estimated Spend	1,263,927 2,269,804 9,626,081 (8,113,461)	1,887,475 3,158,876 9,051,590 (13,298,750)	454,274 344,917 7,686,164 (7,477,274)	454,274 553,807 9,139,123 (8,357,732)	1,263,927 2,269,804 35,502,958 (37,247,217)
Uncommitted Capital Resources	5,046,351	799,191	1,008,081	1,789,472	1,789,472
WORKING BALANCE RESOURCES:					
Balance Brought Forward HRA Balance Transfer - Surplus/(Deficit)	6,290,296 (157,264)	6,133,032 (786,550)	5,346,482 873,484	6,219,966 (429,634)	6,290,296 (499,964)
Balance Carried Forward Balance Resolved to be Retained	6,133,032 (3,000,000) 3,133,032	5,346,482 (3,000,000) 2,346,482	6,219,966 (3,000,000) 3,219,966	5,790,332 (3,000,000) 2,790,332	5,790,332 (3,000,000) 2,790,332
TOTAL AVAILABLE CAPITAL RESOURCES	8,179,383	3,145,673	4,228,047	4,579,804	4,579,804

NDIX 3

2013-14 CAPITAL MONITORING TO 31 DECEMBER 2013

		2013-14 Capital 2013-14 Spend Programme	2013-14 Spend	2013-14 Forecast Spend	2013-14 Budget 2013-14 to be Carried Programme Forward to Future Variances Under Years ()	2013-14 Programme Variances Under ()
		£	ы С	£	3	ε,
	HRA CAPITAL					
7HHOME	EVERYONE HAS A HOME					
Z4212	Adaptations	630,000	382,031	630,000		0
Z4402	Rendering of Council Dwellings	305,670	217,357	275,670	30,000	
Z4502	MRA Fees	389,030	28,704	389,030		
Z4702	Communal Door Entry System	10,000	2,937	10,000		0
Z4703	Environmental Improvements - General	41,000	22,961	41,000		0
Z4705	Programmed Re-roofing	300,000	134,502	300,000		0
Z4709	Energy Conservation	120,960	32,185	120,960		0
Z4718	LAINGS Refurbishments	290,280	88,431	290,280		0
Z4719	Kitchen Replacement Programme	2,297,830	1,602,663	2,297,830		0
Z4724	Bathroom Replacements Programme	867,990	677,146	867,990		
Z4740	Other Works	86,670	26,114	61,670	25,000	
Z4741		50,000	20,299	50,000		
Z4742	Fire Precautionary Works to Flats	302,330	269,354	282,330	20,000	
Z4743	Communal Areas	161,530	6,989	86,530	75,000	
Z4745	Structural Repairs	147,380	6,058	27,380	120,000	0
Z4746	Fire Alarms at Sheltered Accommodation	127,820	96,399	127,820		0
Z4747	Replacement Concrete Canopies	48,690	45,979	48,690		0
Z4751	Acquisition of Social Housing	823,560	211,485	211,490	612,070	0
Z4752	Flood Prevention Works	10,000	0	10,000		
Z4753	Property Entrance Improvements	20,000	0	0	20,000	
Z4755 74000	Rennes House Structural Works	10,000	2,328	10,000		0
24004	Electrical Re-Witrig	112 150	291, J09	000'00C		(20,000)
Z4903	Ceriuar reaming ringramme Boiler Replacement Programme	483,000	174,243	370,000		(113,000)
	HOUSING REVENUE ACCOUNT TOTAL	8.524.890	4.601.397	7.481.820	902.070	(141.000)
	COUNCIL OWN BUILD CAPITAL					
Z3214	COB Wave 2 - Rennes Car Park	50,000	36,886	50,000		0
Z3215	COB Wave 2 - Newport Road	309,990	72,063	185,352	124,638	0
Z3218	COB Wave 2 - Whipton Methodist Church	360,010	79,282	222,672	137,338	0
Z3219	COB Wave 2 - Bennett Square	303,000	71,401	163,277	139,723	0
Z3248	Phase 3 Professional Fees	10,340	0	10,340		0
		1 033 340	750 63 7	621 6 1 1	101 600	c
		1,000,070	200,005		101,030	

(141,000)

.303.769

8,113,461

4.861.029

9.558.230

OVERALL HOUSING REVENUE ACCOUNT TOTAL

Agenda Item 10

EXETER CITY COUNCIL

SCRUTINY COMMITTEE - COMMUNITY 4 MARCH 2014

BUDGET MONITORING REPORT TO 31 DECEMBER 2013

1. PURPOSE OF REPORT

1.1 **REVENUE BUDGET MONITORING**

This report advises Members of any material differences by management unit to the revised budget.

1.2 CAPITAL BUDGET MONITORING

Budget monitoring updates in respect of the Community Capital Programme are incorporated into this report, which is prepared on a quarterly basis, in order to improve financial reporting to this Committee and help to provide a more comprehensive financial update in respect of the Scrutiny Committee – Community budgets.

1.3 AREAS OF BUDGETARY RISK

Potential areas of budgetary risk are also highlighted in this report, so that Members are aware that certain budgets have been identified as being vulnerable to factors beyond the control of the Council, which may result in potential deviations from budget, and are therefore subject to close monitoring by officers.

2. REVENUE BUDGET MONITORING TO 31 DECEMBER 2013

- 2.1 The current forecast suggests that net expenditure for this committee will increase from the revised budget by a total of £150,910 after transfers from reserves and revenue contributions to capital, as detailed in Appendix 1. This represents a variation of 1.67% from the revised budget. This includes supplementary budgets of £19,950. Capital charges have been deducted from this to provide the total budget for management accounting purposes.
- 2.2 The current forecast variance represents an increase in expenditure of £150,910. The significant variances are:

MU Code	Management Unit	Over / (Underspend)	Detail
81A1	Environmental Protection	83,580	 Redundancy costs arising from the deletion of the posts of Environmental Health Manager and two Environmental Health Assistants.
81A3	Health & Safety, Licensing & Commercial	(14,750)	 Income from licensing expected to exceed the budget
81A4	Public Safety	10,670	 Redundancy costs arising from the deletion of a Community Patroller post Electricity costs expected to exceed the budget Income expected to exceed the budget

81A6	Grounds Maintenance	63,840	 Cost of dealing with illegal campers partially offset by additional income and cost savings. Arboricultural costs will exceed the budget. Rents received exceed the budget Various savings and additional income will partially offset the overspends. Area of Budgetary Risk – see paragraph 4 below
81B2	Bereavement Services	(6,360)	 Income expected to exceed the budget Redundancy costs arising from the deletion of the post of Bereavement Services and Cemeteries Manager.
81C2	SHS - Advisory Services	200,820	 Void and reactive repairs costs expected to exceed budget partially offset by recharge of costs. Additional expenditure on homeless prevention initiatives Salary budgets – savings due to vacancies Projected year end figure in respect of income received from Housing Benefits and other income less previously reported. Area of Budgetary Risk – see paragraph 4 below
81C3	SHS – Housing Development	(26,220)	 Additional consultants fee expenditure offset by a transfer from earmarked reserves and S106 income. Additional income from recharge of costs for time officers spend on Housing Revenue Account related work.
81C4	Private Sector Housing	(12,340)	 Pay savings due to vacancy and agency Income from HMO (Houses in Multiple Occupation) licences will exceed the budget.
81D2	Domestic Refuse Collection	(35,270)	 The cost of purchasing bins is expected to be less than the budget Costs of operating the Domestic Refuse service will be less than budgeted due to the transfer of some costs to the Garden Waste Collection service.
81D4	Street Cleaning	(15,050)	 The implementation of the Living Wage has a material impact in this service Savings expected on agency costs and expenditure on replacing litter bins
81D5	Public Conveniences	(13,750)	Reduced water costs
81D4	Cleansing Rechargeable Services	(24,500) Page 2	 Reduced trade waste disposal costs Costs of operating the Garden Waste Collection service will exceed the budget due to the transfer of some costs from the Domestic Refuse Collection service.

			 Income from trade recycling and trade refuse collection is expected to be less than the budget.
81D7	Exton Road Overheads and Fleet Management	(28,030)	 A refund of NNDR (National Non Domestic Rates) relating to prior years was received in Quarter 3. Staff vacancies will result in savings.
81D8	Recycling	(5,000)	 The implementation of the Living Wage has a material impact in this service Following the agreement of a new contract for the sale of some recyclates, the income from sale of recyclates is now expected to exceed the budget. Savings have been achieved on haulage costs Area of Budgetary Risk – see paragraph 4 below

3. CAPITAL BUDGET MONITORING TO 31 DECEMBER 2013

To report the current position in respect of the Community Capital Programme and to update Members with any anticipated cost variances, acceleration of projects or slippage of schemes into future years.

REVISIONS TO THE COMMUNITY CAPITAL PROGRAMME

The 2013/14 Capital Programme, including commitments brought forward from 2012/13, was last reported to Scrutiny Committee – Community on 12 November 2013. Since that meeting the following changes have been made to the programme:

Description	£	Approval/Funding
Capital Programme, as at 12 November 2013	4,372,880	
Budget Deferred to 2014/15 & Beyond at Quarter 2	(296,600)	Approved by Executive 10 December 2013
Overspends/(Underspends) reported at Quarter 2	(115,770)	
Grant to the Red House Hotel	165,000	Approved by delegated powers (10 October
Grant to St Petrocks	10,050	2013), to be funded from the 22 St Davids Hill capital receipt
Flowerpot Skate Park Lighting	35,000	Additional budgets approved by Executive 10 December 2013
Newcourt Community Centre	34,900	S106 funding
Neighbourhood Parks and Local Open Spaces	6,000	DCC contribution
Revised Capital Programme	4,211,460	

PERFORMANCE

The current Community Capital Programme is detailed in Appendix 2. The appendix shows a total forecast spend of £3,841,935 in 2013/14 with a further £369,340 of the programme expected to be deferred until 2014/15.

EXPENDITURE VARIANCES

No variances or issues concerning expenditure have arisen since 30 September for this committee.

SCHEMES WHICH MAY BE DEFERRED TO 2014/15 AND BEYOND

Schemes which have been identified since 30 September as being wholly or partly deferred to 2014/15 and beyond are:

Scheme	Revised 13/14 Budget	Budget to be Deferred	Reason
Flowerpot Skate Park Lighting	£35,000	£35,000	Work on this scheme will not commence until April.
WHIL Empty Properties	£194,000	£194,000	This budget is for Wessex Home Improvement Loans to assist owners to bring empty properties back into use. Whilst ECC have paid the sum over to Wessex Loans no actual loans are expected to be taken out until the new financial year.
The Haven	£250,000	£87,940	Tenders for works to this property are not due back until the end of January and therefore work on site will not commence until March.

ACHIEVEMENTS

The following schemes have been completed during the third quarter of 2013/14:

• Play Area Refurbishments

The Rydons Play Area is now complete and open for use, the play area at Chaucer Grove is under construction. The public consultation at Crossmead (Sylvan Heights) has been completed with development due early new year.

4. AREAS OF BUDGETARY RISK

- 4.1 The table below identifies a number of areas that have been identified as a budgetary risk within the Community revenue and capital budgets.
- 4.2 The revenue budget areas of risk are:

Budget Title	Approved Budget	Risk
Revenue: Parks and open spaces – cost of dealing with illegal campers	£1,665,800	The service is bearing the cost of dealing with the influx of illegal campers in the city's parks and open spaces during the recent summer months. Expenditure in the year to date is £82,000. The cost is partially covered by additional income and cost savings, but the service is unable to fully absorb costs of this magnitude.
Revenue: Recycling – income from sale of recyclates	£5,750	Income from the sale of materials and recycling credits is estimated at £937,240. This level of income is dependent on the quantities collected, the quality of the materials collected and the market price achievable for the materials. These factors are largely outside the control of the Council and can fluctuate considerably. As this is a significant source of income for the Council, it represents a budgetary risk.
Revenue: SHS – Advisory Services – repair costs to private Sector Leased Properties, cost of emergency temporary accommodation	£1,501,010	Repair costs to private Sector Leased Properties, cost of emergency temporary accommodation and income from housing benefit The number of homeless cases approaching the service impacts on the budget in respect of emergency temporary accommodation. The council has a duty to house the homeless; if contracted accommodation is unavailable, emergency temporary accommodation will be used. High levels of usage of emergency temporary accommodation can result in the budget being exceeded.

Budget Title	Approved Budget	Risk
		A large number of Private Sector Leased properties (PSL) are used for homelessness purposes. Repairs to leased properties are the responsibility of the council. If a PSL becomes void and repairs are required to return the property to the standard required significant costs can be incurred.
		A number of clients presented as homeless can be eligible to claim Housing Benefit. Setting a budget to reflect the amount of Housing benefit anticipated to be received in a year is extremely difficult as amounts received can vary on a month to month basis.
		The fluctuations in benefit received can have a significant impact on the associated budget. Continual monitoring of the income received in respect of housing benefit ensures that officers flag material variances to budget managers and senior management and that the resulting impact on the budget is reported.

5. ACTION PLAN

- 5.1 The following actions are being undertaken to address the key areas of budgetary risk:
 - Officers will review the way in which we deal with illegal campers before the summer.
 - Continual monitoring of the income received in respect of housing benefit ensures that material variances are flagged to budget managers and senior management.
 - Monthly reviews of all repairs ordered and expenditure made in respect of properties used in the provision of the housing the homeless are undertaken with Financial Services including monitoring against profiled budget.
 - More robust and proactive approach in charging works to landlords that are their responsibility regular meetings between managers and officers involved to agree amounts.
 - Review of the robustness of procedures that ensures the recharging of costs for works that are tenant responsibility are made.
 - Utilisation of existing software systems to allow control and monitoring of works orders

6. **RECOMMENDATION**

6.1 That Members of Scrutiny Committee – Community assure themselves that satisfactory actions are being undertaken by Officers to address the key areas of budgetary pressure highlighted in this report.

ASSISTANT DIRECTOR FINANCE

Local Government (Access to Information) Act 1985 (as amended) Background papers used in compiling this report None

Y COMMITTEE - COMMUNITY	BUDGET MONITORING
SCRUTINY CC	BUDG
SCF	

APRIL 2013 TO DECEMBER 2013

REVISED BUDGET EXC CAPITAL CHARGES	CODE		CURRENT OUTTURN FORECAST	QUARTER 3 FORECAST VARIANCE	QUARTER 2 FORECAST VARIANCE	QUARTER 1 FORECAST VARIANCE
ъ			£	ы	£	£
502,360	81A1	ENVIRONMENTAL PROTECTION	585,940	83,580	87,430	87,430
388,360	81A3	LICENSING, FOOD, HEALTH & SAFETY	373,610	(14,750)	0	0
605,160	81A4	PUBLIC SAFETY	615,830	10,670	10,380	17,330
1,681,920	81A6	GROUNDS MAINTENANCE	1,745,760	63,840	48,340	0
218,340	81B2	BEREAVEMENT SERVICES	211,980	(6,360)	(3,000)	(000)
1,501,010	81C2	SHS - ADVISORY SERVICES	1,701,830	200,820	19,910	(24,250)
210,330	81C3	SHS - HOUSING DEVELOPMENT	184,110	(26,220)	21,140	(58,250)
250,970	81C4	PRIVATE SECTOR HOUSING	238,630	(12,340)	(4,700)	(5,000)
82,710	81C5	SUNDRY LANDS MAINTENANCE	82,710	0	0	0
0	81C7	SENIOR MANAGEMENT - COMMUNITY	0	0	0	0
1,736,330	81D2	DOMESTIC REFUSE COLLECTION	1,701,060	(35,270)	0	0
1,274,130	81D4	STREET CLEANING	1,259,080	(15,050)	(44,150)	(22,500)
375,500	81D5	PUBLIC CONVENIENCES	361,750	(13,750)	(13,750)	0
(180,050)	81D6	CLEANSING RECHARGEABLE SERVICES	(204,550)	(24,500)	(54,000)	0
357,750	81D7	EXTON ROAD OVERHEADS AND FLEET	329,720	(28,030)	0	4,000
5,750	81D8	RECYCLING	750	(5,000)	17,500	7,000
9,010,570			9,188,210	177,640	85,100	45,260
VARIANCE	S ON TRAN	VARIANCES ON TRANSFERS TO / (FROM) EARMARKED RESERVES				
		81C3 - SHS - HOUSING DEVELOPMENT	(22,930)			
		81A3 - LICENSING, FOOD, HEALTH & SAFETY	(3,800)			
OVERALL FORECA	ST EXPENI	OVERALL FORECAST EXPENDITURE FOR THE YEAR AFTER MOVEMENTS				
		REVISED BUDGETS	9,010,570 9,010,570			
			100,910			

CAPITAL MONITG	2013/14 CAPITAL MONITORING TO 31 DECEMBER 2013	R 2013		
	2013/14 Spend to 31 December	2013/14 Forecast Spend	2013/14 Budget to be Carried Forward to 2014/15 and Beyond	2013/14 Programme Variances Under ()
	3	3	3	£
COMMUNITY & ENVIRONMENT				
PROVIDE GREAT THINGS FOR ME TO SEE DO AND VISIT				
Play Area Refurbishments	179,087	353,410	10,000	0
Parks Improvements	13,442	25,170		0
Neighbourhood Parks & Local Open Spaces	6,800	16,840		0
Replacement of Flowerpot Skate Park	231,945	232,530		0
Flowerpot Skate Park Lighting	0	0	35,000	0
Refurbishment and Upgrade of Paddling Pools	121,274	149,720		0
IMPROVE THE ENVIRONMENT AND MY NEIGHBOURHOOD				
Public Toilet Refurbishment	0	066		0
Local Authority Carbon Management Programme	9,203	9,200		0
Improvements to Cemetery Roads & Pathways	0	4,000		0
OTHER				
Vehicle Replacement Programme	392,969	430,960		0

APPENDIX 2

	2013/14 Spend to 31 December	2013/14 Forecast Spend	2013/14 Budget to be Carried Forward to 2014/15 and Beyond	2013/14 Programme Variances Under ()
	ы	ε	ы	۔ ک
HELP ME FIND SOMEWHERE SUITABLE TO LIVE				
Disabled Facility Grants	264,659	339,190		(230)
Warm Up Exeter/PLEA Scheme	4,882			0
Renovation Grants	5,527	5,530		530
Wessex Loan Scheme	334,319	347,840		0
Glencoe Capital Works	172	4,960		0
St Loyes Design Fees	0	45,000		0
Private Sector Renewal Scheme	56,182	224,480		0
WHIL Empty Properties	0	0	194,000	0
The Haven	162,055	162,065	87,940	5
Temporary Accommodation Purchase	0	300,000		0
Grant to the Red House Hotel	0	165,000		0
Grant to St Petrocks	10,050	10,050		0
MAINTAIN ASSETS OF OUR CITY				
Council Buildings - Solar Panels	68,748	68,750		0
COMMUNITY & ENVIRONMENT TOTAL	1,861,314	3,064,215	326,940	5

APPENDIX 2

2013/14

EXETER CITY COUNCIL

SCRUTINY COMMITTEE – COMMUNITY 4 March 2014

2014 REVIEW OF RECYCLING PLAN (2011-2016)

1. PURPOSE OF THE REPORT

1.1 This report updates Scrutiny Committee Community on progress with the Recycling Plan since its approval in 2011 and seeks ongoing support from Scrutiny for recycling initiatives.

2. BACKGROUND

- 2.1 Exeter City Council is the Waste Collection Authority (WCA) for Exeter and has responsibility to arrange and manage recycling and composting programmes for household waste collected in Exeter. The avoided disposal cost of material diverted from landfill by or through the recycling activities of the City Council is claimed as a recycling credit from Devon County Council (DCC) as the Waste Disposal Authority (WDA).
- 2.2 During 2013/14 just over £530,000 is forecast to be claimed from the WDA for recycling of materials carried out directly by the City Council. This income will be used to support the costs of recycling and waste activities.

3. RECYCLING RATE & WASTE ARISINGS

3.1 Exeter's recycling rate is projected to remain similar to the previous year. The overall quantity of waste collected has not increased despite continued growth in Exeter's population. This indicates that the trend towards reduced waste, explained by the economic downturn, continues.

Year	ECC Recycling & Compost rate %
2006/7	33.86
2007/8	*35.81
2008/9	*36.2
2009/10	*36.2
2010/11	*36.9
2011/12	*36.2
2012/13	34.9
2013/14	35 (estimated)

*From Waste Data Flow – this varies slightly from the DAWWRC statistics due to different accounting systems for the MRF stockpile.

Targets

3.2 There are currently no local recycling targets, but the UK as a whole is committed to achieving a 50% recycling rate by 2020 as set out in the EU revised Waste Framework Directive 2010. In addition the Municipal Waste

Management Strategy for Devon sets targets of 60% by 2020 and 65% by 2025.

3.3 Exeter's contribution to achieving this is a local aspiration target of 39% by 2014/15 (Table 2below).

Table: Recycling Plan Target for % of Household Waste Recycled

	2011/12	2012/13	2013/14	2014/15	2015/16
Target	37	37.5%	38%	39%	40%

- 3.4 The system of using National Indicators (NI) to report waste statistics became obsolete on 1st April 2011, although some NI's remain for other areas of local government. Waste NI's were used to record the percentage of household waste sent for reuse/recycling/composting (NI192) and the weight of residual waste (kg per household NI 192). These statistics are still available through Waste Data Flow and continue to provide a useful tool to LA's to monitor their progress at a local level.
- 3.5 The key reasons for the reduction in kerbside dry recycling tonnages over the last few years include:
 - 'Light weighting' of packages all packaging companies are aiming to reduce their carbon footprint and one way this can be achieved is to make the packaging lighter. This saves money and carbon on transport as well as production costs.
 - **Paper** represents about 60% of the total tonnage sent for recycling. There has been a strong downward trend for paper tonnages during the last three years. This could be due to increasing preference for internet news format over print, and a reduction in the purchasing of magazines, newspapers, etc. due to the economic downturn.
 - Waste Minimisation the effectiveness of both national and the local 'Don't let Devon go to waste' awareness campaigns to encourage reduction of all types of waste are having impact. However, there is still an ongoing need to advise residents of what materials can be recycled and the benefits to the environment and society in so doing.

Recycling centres

3.6 Devon County Council's recycling centres continue to recover a high percentage of waste brought in by the public. To date recycling rates exceed 80% at both the Exton Rd and Pinbrook Rd sites.

Potential to improve recycling rates

- 3.7 The analysis of Exeter's residual waste, which took place in April 2012, gives some guidance on where improvements in waste reduction and recycling could be achieved.
- 3.8 Food waste accounts for 35% (by weight) of household waste sent to landfill. In other Devon districts where food waste is collected as a separate material

every week, the food waste proportion is between 15% (East Devon) and 23% (West Devon). A well-used food waste collection can add several percentage points to a council's recycling rate.

3.9 More than a third of the household waste currently sent to landfill could, if properly separated, be dealt with using the Council's existing 'Recycle from Home' scheme, recycling banks or the garden waste service. Therefore, increasing participation in existing schemes could be effective if appropriate education and enforcement resources were available.

4. SCHEME AND COMMUNICATION UPDATES

Kerbside

4.1 Kerbside recycling continues to be available to all households in Exeter. Wheeled bins, boxes and bags for recycling are available on request; households that are high recyclers may request additional receptacles.

Garden Waste Collection Scheme

4.2 The number of customers joining the Garden Waste Scheme continues to rise (See Table 3below)

Table 3: Garden waste customer base		
Year	Number of households hiring bins	
04/05	2385	
06/07	4760	
08/09	6309	
10/11	7020	
11/12	7151	
12/13	7597	
13/14	7885	

- 4.3 A further 773 customers subscribe to the service using compostable sacks.
- 4.4 In 2013, garden waste customers were able to renew their subscriptions online via the Council's web site, and this was the option used by over half our customers.
- 4.5 A review of garden waste collection rounds took place in 2012/13. As a result, more than 90% of customers have their garden waste collected on the same day as their green or grey bin, making it easier to remember their collection day. The review also reduced vehicle mileage and collection costs for the 2013 collection season.

Compost bin sales

4.6 The sale of cost-price home composting bins continues to slow down as the city approaches saturation point. However, two one-day composting bin sales took place during spring 2013, accompanied by an advert and editorial coverage in the Express and Echo during May. Sales from this promotion came to 49 with the majority being larger units sold. From April 2013 to date

147 units have been sold, showing that we are on target to sell more than the previous years, 151 units.

4.7 To encourage more of a take up on home compost bins, garden waste customers have been offered the opportunity to purchase up to 2 compost bins at a cost of £3 each, collected.

Trade recycling service

4.8 The trade waste recycling service has around 500 customers, but has dropped by 30 over the last 12 months. About 400 tonnes of good quality recycling is collected per annum; 65% is card, 25% paper and 10% plastic which is processed through the MRF and bulked up with the kerbside collected materials for sale to re-processors. 10% by weight of material collected from our trade customers is recycled. The service has been extended to now collect mixed recycling and separate mixed glass collections, both of which are expected to increase the customer base and the tonnage recycled.

Bring banks

- 4.9 The removal of duplicate materials collected from kerbside and banks has been in operation for over two years now. Plastic/can banks and the paper banks were removed from the smaller sites as these materials are collected from the kerbside city wide. Paper banks are retained at larger sites such as supermarkets.
- 4.10 There is a full range of glass banks at over 70 sites throughout the city as glass is not collected co-mingled with other recyclates. With the exception of book, textile and shoe banks (and small glass banks in difficult-to-access locations), all are serviced by the Council. At 18 of the 70 bottle bank sites, smaller 1100-litre banks are used due to restrictions on space and vehicular access. The arrangement for emptying these banks was taken in-house in May 2013, using the council's existing resources. The recycling team continue to review the service and adjust where required. Currently permission is being sort to add a site close to B & Q, Iceland and Lidl in Alphington.
- 4.11 Waste Electrical and Electronic Equipment (WEEE) bring banks for small electrical appliances (e.g. hair-dryers, electric toothbrushes) have been installed at four of the major supermarket sites. These are serviced by an external company, who are happy with the current use but are not in a position to extend the provision to more sites at present.

Schools and students

- 4.12 A free recycling service continues to be offered to all schools within Exeter. In addition to the actual collection of materials, the Council also provides an educational support service to all participating schools and colleges, including education visits and targeted communications and use of the MRF training room.
- 4.13 The Green Team initiative set up in partnership with the Express and Echo and Gregory Distribution Company has proven to be a successful way of

engaging school-children and it has sponsorship for a further year. The successful Green Team awards were held in October 2012, attended by over 200 students and staff. This year's awards were held on 11 February 2014. The event has been paid for by sponsorship from Express and Echo, Gregory Distribution, Waitrose, Stage Coach and Western Power Distribution and a grant from The Exeter Board fund.

4.14 The Recycling Department continues to work with the University's Community Liaison Officer in developing better tailored information for students about refuse and recycling collection. Currently staff are in discussion with DCC Waste staff to see how best resources can be combined to improve communication and then better recycling rates at the University and college in Exeter.

Third Party recycling and material buy in

4.15 Charities, community and voluntary groups continue to collect a significant amount of recyclable materials in the City every year. In 2012/13 this was a total 994 tonnes, representing 8% of all material collected for recycling. The Council continues to purchase such material directly from groups and also pays recycling credits to reflect the saving in disposal costs. Like other recycling schemes, this figure has dropped over the last year due to likely factors such as 'light weighting' of packaging and a decline in newspaper readership.

Communications and events

- 4.16 Communicating the message on recycling and waste minimisation to residents and businesses is an important tool to engender changed behaviour some of the proposed and completed projects include:
 - **Public attitudes to recycling** the door-knocking campaign about attitudes to recycling was completed in the summer 2012, and is still in use to inform how best to communicate with the residents of Exeter.
 - **Clinical waste contamination** continues to be a problem at the MRF with sharps boxes and syringes appearing in recycled waste; there is ongoing work with health colleagues and other organisations to change behaviour and encourage correct to dispose of clinical waste.
 - **Fridge calendars** a city-wide mail out to all household with address specific rubbish and recycling calendar and what to recycling leaflet will commence at the start of March 2014.
 - **Events** such as compost giveaways, Real Nappy Campaign, Recycling Week and MRF tours all contribute to the continuing efforts to inform and promote recycling for residents in Exeter. These have been reduced to the bare minimum as the recycling team has reduced in numbers.
 - **Channel shift** visits to the ECC web site now outnumber telephone calls by around two to one. Developing the web site enables us to improve the

accessibility of the service. For example, as well as renewing their garden waste subscriptions online, residents are able to request new containers and report a missed collection and receive an instant response to the enquiry based on our real-time waste collection data. During episodes of severe weather, householders can also visit <u>www.exeter.gov.uk/snow</u> to check whether their bin collection in street has been affected.

5. MAIN ACTIONS FOR 2014/15 & BEYOND

- 5.1 The key areas that will be focussed on for 2014/15 and beyond are to:
 - strive to at least maintain the recycling rate as the economic climate continues to affect purchasing choices and companies strive to reduce the weight of their packaging;
 - continue to address and reduce the clinical waste contamination in the MRF, to reduce stoppages and down-time;
 - working more closely with our colleagues in DCC Waste to better encourage waste minimisation reducing the amount of waste being produced, and focus on reducing the larger fractions in landfill waste, especially food waste;
 - widen the brief of the waste management supervisors to better assist crews in recyclate contamination issues, and waste reduction projects;
 - smarter marketing a city wide mail out of the rubbish and recycling calendar will have an updated rubbish and recycling leaflet reminding residents of all items that can be recycled;
 - examining the use of new social media to target 'hard to get to groups' and encourage greater recycling, e.g. students;
 - to reassure residents that material is sent to reputable processors, we will promote the 'End Destination Charter' on recycling;
 - ending the free Saturday bulk collections reducing the huge amount of waste to landfill and diverting the materials to other waste stream such as reuse or recycling;
 - in order to retain resident confidence with the recycling system it is important to maintain service standards –reliability of collections, responding promptly to 'our fault' missed collections, providing new or replacement recycling receptacles promptly;
 - base education drives on sound information from surveys and collection data including using the information from the residual waste survey;
 - by careful monitoring of bring-site yields, optimise site locations and raise local residents' awareness in a targeted way where yields are below the expected norm;
 - work closely with Housing Services to overcome barriers to recycling in a number of our blocks of flats, by reviewing collection and storage points, providing micro bottle-banks, and engaging with tenants to understand their particular issues;
 - in collaboration with DCC Waste, work with the University and Guild to improve recycling with our student population.

6. RECOMMENDATIONS:

- 1) That Scrutiny Committee Community note the progress that the Council has made to date in implementing the Recycling Plan 20011-16;
- 2) That Scrutiny Committee Community support the ongoing actions planned for 2014 that are described in this report;

ASSISTANT DIRECTOR ENVIRONMENT

ENVIRONMENT DIRECTORATE

Local Government (Access to Information) Act 1985 (as amended)

Background papers used in compiling this report:-

EXETER CITY COUNCIL

SCRUTINY COMMITTEE – COMMUNITY

4 MARCH 2014

DOG ENFORCEMENT AT BELMONT PARK

1 PURPOSE OF REPORT

1.1 To advise Members of the enforcement options available to help deter future dog attacks at Belmont Park.

2 BACKGROUND

- 2.1 During August 2013 Staffordshire Bull Terrier attacked and killed a Yorkshire Terrier in Belmont Park. Both dogs were off their lead, which is permitted at this site.
- 2.2 The Bull Terrier was detained by the Police and subsequently destroyed.
- 2.3 Following the attack, the Portfolio Holder and Officers considered what immediate action would be proportionate to this serious, although isolated, incident.
- 2.4 Excluding dogs from the park, or insisting that dogs must be on leads, were both thought to be reactionary measures, detrimental to the vast majority of dog owners who used the park to exercise their dogs in a controlled and responsible way.
- 2.5 The Council's Street Scene Enforcement Officer and Community Patrollers were assigned to make regular random visits to Belmont Park. Their remit being to observe dog behaviour, advise dog owners of their responsibility to keep their animal under control where necessary and provide visual reassurance to other park users.
- 2.6 In January 2014 a Jack Russell was attacked by a Staffordshire Bull Terrier. The dog was injured and the owner was hospitalised after being bitten whilst trying to protect her pet.
- 2.7 The owner of the Staffordshire Bull Terrier handed himself into the Police and has arranged for the dog to be put down.
- 2.8 The Portfolio Holder and Officers met again to discuss this second incident considered the options available to deter a future dog attack. Belmont Park is currently covered by the Dogs on Leads By Direction (Exeter) Order 2006 which enables authorised Council Officers to insist a dog is put on a lead if deemed to be causing a nuisance or distress to others. Failure to do so can result in a £75 fixed penalty notice or a fine on summary conviction to a maximum of £1,000
- 2.9 A number of other parks (St Thomas Pleasure Ground, Northernhay Gardens, Bury Meadow and Pinces Gardens) are subject to the Dogs On Leads (Exeter) Order 2006 which requires dogs to be on leads at all times whilst in the park. The penalties for failing to comply are as above.

- 2.10 Officers considered that an insistence for dogs to be on leads could be unpopular with dog owners living near the park as the nearest alternative green space for exercising their pets would be some distance away at Heavitree Pleasure Ground.
- 2.11 The Council is not able to commit resources to patrol Belmont Park on a permanent basis but instead is reliant on regular, random, high visibility patrols being both a deterrent to those exercising their dogs irresponsibly and a reassurance to the vast majority of genuine park users.
- 2.12 Soon after the second attack, the Portfolio Holder attended a meeting of Newtown Residents Association to gauge local opinion on the dog enforcement options. The overwhelming view was that dogs should continue to be permitted off the lead in Belmont Park.
- 2.13 A further meeting was held with the Portfolio Holder, Officers and the local Police Inspector which resulted in the deployment of the shared Community Safety Partnership mobile CCTV camera at Belmont Park. This will be used to further observe dog behaviour issues and to deter irresponsible owners from allowing their dogs to become out of control.

3 PROPOSAL

3.1 As a result, it is proposed to continue to allow dogs to be exercised off the lead in Belmont Park but to maintain CCTV coverage, in the short term, to compliment the ongoing high visibility patrols by Council staff.

4. **RESOURCE IMPLICATIONS**

4.1 Existing staff resources will be utilised.

5 RECOMMENDED

(1) That Members note the report.

SARAH WARD Assistant Director Public Realm

Local Government (Access to Information) Act 1972 (as amended) Background papers used in compiling this report:-

None